NOVEMBER 2026

CONNECT

A newsletter for the members of JEFFERSON ENERGY COOPERATIVE

Engaged Members, Stronger Communities

Make Your Voice Heard Year-Round

At Jefferson Energy Cooperative, one of our greatest strengths is the voice of our members. While election seasons often remind us of the importance of civic engagement, there are opportunities throughout the year for cooperative members to stay informed, get involved and help shape the future of their communities.

"Making your voice heard isn't a once-a-year event. It's an ongoing part of being a member-owner of your electric cooperative."

As member-owners of the cooperative, your voice matters. Organizations like Voices for Cooperative Power and Plugged in Georgia help ensure that the interests of electric cooperative members are represented in Washington, D.C., advocating for policies that support reliable, affordable energy and strong rural communities. These efforts help amplify the concerns and priorities of cooperative members at the national level (74047-001).





Closer to home, there are many ways for members to connect directly with their cooperative. Our Directors Town Hall meetings provide an opportunity to ask questions, share feedback and engage with the board members who represent your community. These conversations help ensure that member perspectives remain at the heart of cooperative decision-making.

Another important opportunity comes each July during our Annual Meeting. As a democratic, member-owned organization, Jefferson Energy Cooperative is governed by a Board of Directors elected by the membership. Annual Meeting voting allows members to exercise their cooperative rights to select the individuals who will represent their communities and help guide the direction of the cooperative (107954-001).

Whether through advocacy efforts, community conversations or participation in cooperative governance, there are many ways to make your voice heard. By staying engaged year-round, members help strengthen the cooperative and ensure it continues serving the needs of our communities for generations to come.

The Power of Gratitude

The holiday season offers a special opportunity to pause, reflect and appreciate the people, moments and blessings that enrich our lives. To celebrate the spirit of Thanksgiving, we invited JEC employees to share what they value most and what fills them with gratitude this year. Their heartfelt responses highlight the importance of family, friends, community and the meaningful connections that make our cooperative family so special (24741-001).

This Thanksgiving, we encourage everyone to take a moment to celebrate those special gifts and give thanks. We wish you and your family a safe, happy and blessed Thanksgiving filled with joy, laughter and cherished memories. Happy Thanksgiving from all of us!



"I am thankful for salvation, deliverance and the relationship we are able to have with God. I am grateful for the abundance of blessings I enjoy, which include my husband, our children, our health and all the times the Lord has kept us safe and provided for us. Every day is another opportunity to find something new to be thankful for."

Layla Holbrook, *Call Center Supervisor*



"First and foremost, I am thankful for Jesus and the sacrifice He made for me (and you) on the cross. I am thankful for the amazing family I have been blessed with. I am thankful for the opportunity to serve others, both personally and professionally. And lastly, I am thankful for pizza. It is delicious! I love pizza."

Craig Pardue, *Manager of Engineering Services*



"I am thankful for God's countless blessings in my life: a beautiful family that loves and cares about me; a good job that allows me to provide for my family; being healthy enough to get out of bed each day; never having to worry about my basic needs being met; and other things that I often take for granted. Because of His many blessings, I truly have nothing to complain about."

Tyler Sams, *Accounting Technician*



"I am thankful for God and His grace."

Tareon Ware, *System Operator I*



"I am thankful for my years of good health and stable employment. I am thankful for the genuine and kind people I have experienced."

Kadarius Williams, *GIS Technician*

Make Your Home Safe During the Holidays

The winter holidays can be the best time of the year, as long as you and your family stay safe. Be extra vigilant about fire safety as you celebrate the holidays. Amid the guests, cooking, decorations and busyness of the season, one-third of all residential fires occur during the winter, according to the National Fire Protection Agency (9996370-001).

Protect your family and home by following these electrical safety tips:

- Don't overload outlets or electrical cords. Instead of plugging the extra lights, appliances and decorations into a multisided plug, invest in a power strip.
- Never run extension cords under rugs or in high-traffic areas. People can trip over them, and the rug can cause wear on a cord, which can make it vulnerable to overheating and starting a fire.
- If you find a crack or frayed wire on a cord, throw it away.
- After the holidays are over, pack up extension cords and store them with your decorations. Extension cords are not designed for permanent use.
- Replace the batteries in your smoke detectors and carbon monoxide detectors and make sure your detectors are up to date.



MEMBERS ARE INVITED!

DIRECTORS TOWN HALL MEETING

Tuesday, Nov. 17
6 p.m.

JEC Assembly Room
3077 Highway 17 N
Wrens, GA 30833

Join Us for Your Directors Town Hall

Jefferson Energy Cooperative members are invited to attend an informative Directors Town Hall Meeting, where you can learn more about your co-op and the initiatives we are taking on your behalf.

Join us Tuesday, Nov. 17, at 6 p.m. at the JEC headquarters in our assembly room located at 3077 Highway 17 N, Wrens, GA 30833.

This is a great opportunity to engage with your Board of Directors and learn how we are working to serve you better. Your membership matters!

JeffersonEnergyCooperative



CONNECT

Jefferson Energy Cooperative

Jefferson Energy Cooperative
P.O. Box 457
3077 Highway 17 N
Wrens, GA 30833-0457
www.jec.coop

BOARD OF DIRECTORS

THOMAS PHELPS
Chair, North Region

TIM GARRETT
Vice Chair, South Region

JAMES L. GAY
Secretary/Treasurer, South Region

RHONDA DAIGS
Richmond County Region

MARK DAVIS
South Region

MICHAEL GILMER
North Region

RANDY JOHNSON
North Region

OPHELIA MCCAIN
Richmond County North Region

DEREK PATRIDGE
Richmond County Region

A member-owned Georgia cooperative since 1937

OFFICE HOURS

All offices: 8 a.m. to 5 p.m.
Monday through Friday

WAYNE A. GOSSAGE, JR.
President/CEO

TAMIKA LAMPKIN
Director of Cooperative Communications

For your convenience, bills can be paid anytime at the corporate headquarters, or in the Richmond, Louisville or Thomson offices.

TOLL-FREE SERVICE NUMBER

(877) 533-3377
24-hour Dispatching Daily

THE OFFICES WILL BE CLOSED:

Thanksgiving, Nov. 26-27
Close at noon, Dec. 18
Christmas, Dec. 24-25
New Year's Day, Jan. 1, 2027

KEEP INFORMED AND WIN $25

It pays to keep informed about JEC's business. Read and find your account number in "Connect." Call our member services department to claim your award—a $25 credit on your bill.

WITH YOUR CORRECT PHONE NUMBER, WE CAN GET THE LIGHTS ON FASTER

During large outages, Jefferson Energy Cooperative receives thousands of calls at once. Having your correct phone number helps our Outage Call Answering System retrieve your information faster.

Please check the phone number and service address listed on your electric bill. If they are incorrect, please call 877-JEFFERSON (877-533-3377) with the correct information so we can better serve you. You may also text "OUTAGE" to 877-JEFFERSON (877-533-3377) to communicate your issue.

Jefferson Energy Cooperative is an equal opportunity provider and employer.





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