



## DISCONNECTION OF SERVICE I. OBJECTIVE

Jefferson Energy reserves the right to discontinue service without notice, or with reasonable notice, for violation of any service policies, nonpayment of bills, contract provisions, or other just cause.

## II. POLICY

- A. After disconnection of service for non-payment, the member's credit history will be reviewed and he/she may be required to increase his/her security deposit up to a maximum of \$750.00.
- B. **WITHOUT NOTICE:** Jefferson Energy reserves the right to discontinue the supply of electric service to any member without notice for any of the following reasons (approval of the appropriate supervisor is required before disconnection):
  - 1. For fraudulent representation as to the use of electric service.
  - 2. Where a member's equipment or wiring, or Jefferson Energy's equipment or lines, are creating or contributing to a seriously hazardous condition.
  - 3. For tampering with any service wires, meter, seal or any other facilities belonging to Jefferson Energy.
  - 4. For repairs or emergency operations.
  - 5. For unavoidable shortage or interruption of Jefferson Energy's source of wholesale electrical supply.
  - 6. When deemed necessary to protect Jefferson Energy from theft, fraud or abuse.
  - 7. Upon cancellation of contract and vacating of the premises by the member.
  - 8. For an unauthorized electrical connection.



9. For the use of equipment which adversely affects Jefferson Energy's service to its other members.
- C. **WITH REASONABLE NOTICE:** Jefferson Energy reserves the right to disconnect service with reasonable notice for any of the following reasons:
1. For non-payment of a bill for services rendered.
  2. For refusal of reasonable access to Jefferson Energy's equipment.
  3. For failure to install meter base on outside wall of the structure being served to permit access to the meter at all times.
  4. Where a member's equipment or wiring, or Jefferson Energy's equipment or lines, are creating or contributing to a hazardous condition.

The discontinuance of service for any of these causes does not release the member from his obligation to pay for energy received, or the charges specified in any existing contract or policy.

- D. **Restoration of Service:** Jefferson Energy will restore service when the causes of discontinuance have been removed and payment of all proper charges due from the member has been received.
- E. Service charges will be reviewed from time to time to determine if they reflect the true cost of disconnecting and reconnecting under the above policies.
- F. Service charges will be imposed in order that the members creating the expense shall bear the cost. These service charges will be set by the Board of Directors.



- G. Jefferson Energy will not assume responsibility for any wiring at point of connection, or any responsibility for inspection of wiring beyond the point of connection.
- H. Should any Jefferson Energy personnel connecting the service happen to see an unsafe condition beyond the meter, they will deny service until unsafe condition has been corrected.

### **III. RESPONSIBILITY**

- A. President & CEO
- B. VP of Energy Services

#### Cross References

SRR: 606 – Other Reasons for Disconnection or Reconnection

