



CONNECT

A newsletter for the members of **JEFFERSON ENERGY COOPERATIVE**

How MAY We Be of Service?



At Jefferson Energy Cooperative, we are dedicated to ensuring our members have the best possible experience. In May, as we welcome warmer weather and longer days, we want to remind you that connecting with us is easier than ever! Whether you prefer social media, a simple phone call or accessing our website, we are here to assist you with any questions or concerns.

Stay updated with our latest news and helpful tips by following us on Facebook and X, formerly Twitter. Our social media channels are great platforms for engaging with our community and gaining insights on energy-saving strategies and upcoming events. If you'd like a more personal touch, feel free to reach out to our knowledgeable member service representatives by calling (706) 547-2167. They are always ready to lend a hand and help ensure you receive the assistance you need (10061957-002).

When it comes to paying your bill, we offer several safe, secure and simple ways to pay that are designed to make the process as convenient as possible. You can choose from options like paying by phone, E-Check or online through our website. Additionally, our CheckOut option, auto bank draft and auto credit card draft provide seamless payment solutions that fit your lifestyle. And don't forget about the JEC Power Link mobile app, which allows you to manage your account on the go.

At Jefferson Energy Cooperative, our mission is rooted in serving you. Our team works diligently to deliver reliable electricity, while also fostering strong connections within our community. Your satisfaction is our priority, and we are committed to providing exceptional service every day. Together, let's light up our homes and lives!

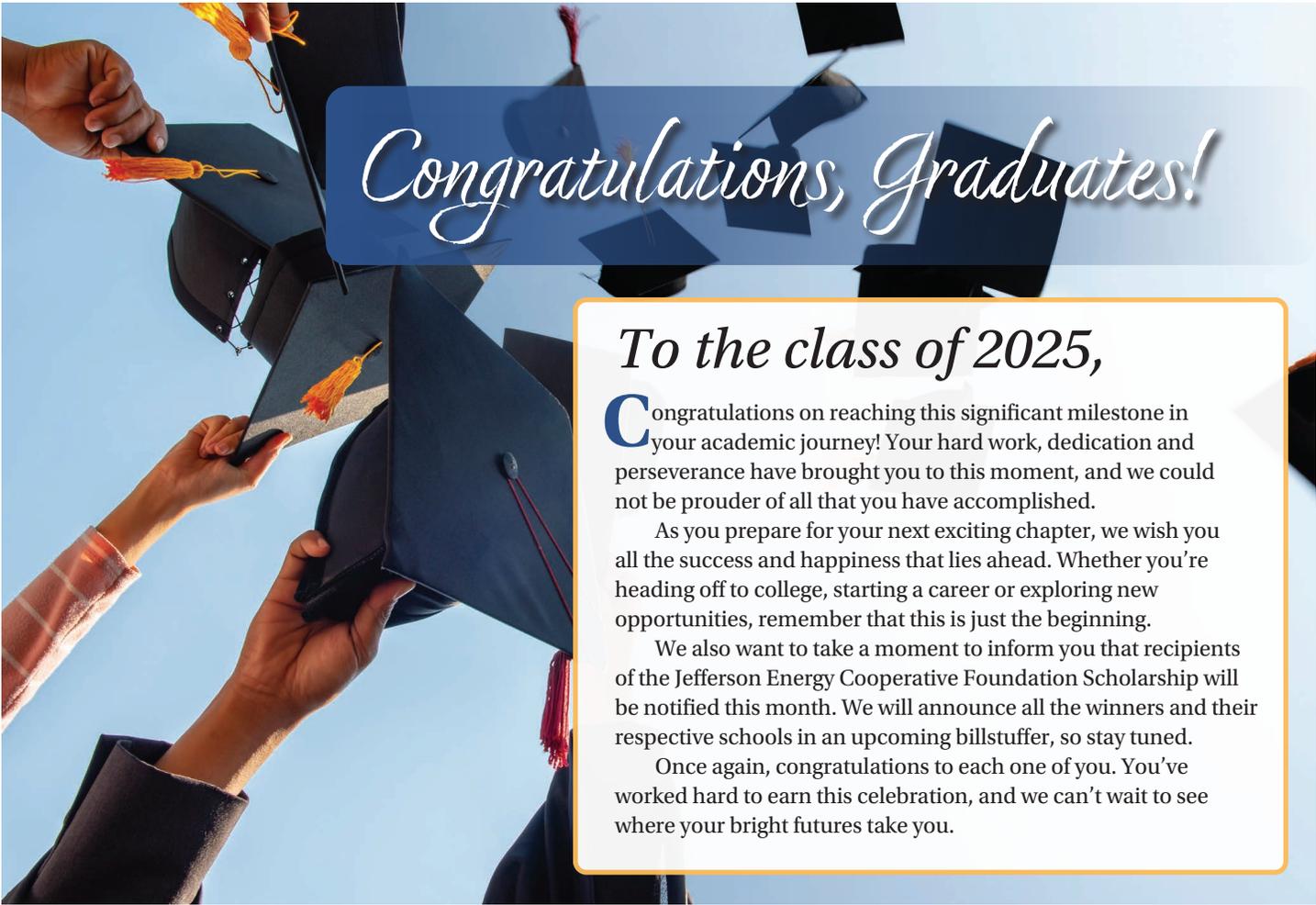
Safe, Secure and Simple Ways to Pay



- Phone
- E-Check
- Online
- CheckOut
- Auto bank draft
- Auto credit card draft
- JEC Power Link (mobile app)



To learn how you can avoid mailing delays with our many time-saving programs, visit Jefferson Energy Cooperative's website at www.jec.coop and click the Member Services tab, or call us at (706) 547-2167.



Congratulations, Graduates!

To the class of 2025,

Congratulations on reaching this significant milestone in your academic journey! Your hard work, dedication and perseverance have brought you to this moment, and we could not be prouder of all that you have accomplished.

As you prepare for your next exciting chapter, we wish you all the success and happiness that lies ahead. Whether you're heading off to college, starting a career or exploring new opportunities, remember that this is just the beginning.

We also want to take a moment to inform you that recipients of the Jefferson Energy Cooperative Foundation Scholarship will be notified this month. We will announce all the winners and their respective schools in an upcoming billstuffer, so stay tuned.

Once again, congratulations to each one of you. You've worked hard to earn this celebration, and we can't wait to see where your bright futures take you.



ANNUAL MEETING

Please join us Tuesday, July 15, for the 88th Annual Meeting of the Members. More details to come!



Post-Storm Restoration Work Continues

Jefferson Energy Cooperative continues its post-storm procedures, which are developed to assist in the restoration of our electrical system. The first phase, post-storm damage assessment, has been completed. The second phase, disaster-generated debris removal, is nearly complete. We are now in the process of vegetation right-of-way cleanup and post-disaster electrical distribution system repairs. Our cleanup efforts will focus on removing trees and limbs that pose a significant threat to our distribution lines and resolving access issues from downed trees and limbs in our co-op's rights-of-way (10042326-002).

In addition, we have begun to perform post-storm repairs to our overhead electrical distribution system facilities. While we are dedicated to restoring the system and ensuring reliable service, it's important to recognize that damaged trees continue to present a threat to our power lines and may lead to more frequent outages until the system can be restored to normal.

We appreciate your understanding as we work through these challenges and power is restored to its usual state. Please understand that this process may take several months as we prioritize thoroughness and safety.



Practice Fire Safety, No Matter Where You Live

Two things we all learned from the devastating wildfires in north Georgia and the Carolinas are how easily fires start and how hard they are to stop.

This year, incorporate fire safety into your family's springtime activities. Here are some tips:

- Check all smoke alarms at least once a month. Hold the test button and wait to hear the siren. A weak-sounding alarm—or no sound—indicates batteries need replacing.
- Clean the dryer vent every six months. A professional can also check that the air exhaust vent pipe is not blocked, and remove lint and other buildup, which can catch fire if it blocks the airflow.
- Move flammables like cardboard boxes and cleaning supplies away from the dryer.
- Rake up dried leaves, twigs and dead plants that have settled near the house, garage and shed, or on the roof and in gutters (10057808-001).
- Clean your outdoor grill thoroughly before firing it up for the first time this spring. Built-up grease that's been hardening all winter can cause a fire. If your gas grill is propane-powered, check the tank for leaks.



**A mother's love
is like no other!**

SUNDAY, MAY 11



CONNECT

Jefferson Energy Cooperative

Jefferson Energy Cooperative

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www.jec.coop

BOARD OF DIRECTORS

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Richmond County Region

A member-owned Georgia cooperative since 1937

OFFICE HOURS

All offices: 8 a.m. to 5 p.m.
Monday through Friday

WAYNE A. GOSSAGE, JR.

President/CEO

TAMIKA LAMPKIN

Director of Cooperative Communications

For your convenience, bills can be paid anytime at the corporate headquarters, or in the Richmond, Louisville or Thomson offices.

TOLL-FREE SERVICE NUMBER

(877) 533-3377

24-hour Dispatching Daily

THE OFFICE WILL BE CLOSED:

Memorial Day, May 26
Independence Day, July 4
Labor Day, Sept. 1
Thanksgiving, Nov. 27-28
Closing at 12 p.m., Dec. 19
Christmas, Dec. 24-25

KEEP INFORMED AND WIN \$25

It pays to keep informed about JEC's business. Read and find your account number in "Connect." Call our member services department to claim your award—a \$25 credit on your bill.

WITH YOUR CORRECT PHONE NUMBER, WE CAN GET THE LIGHTS ON FASTER

During large outages, Jefferson Energy Cooperative receives thousands of calls at once. Having your correct phone number helps our Outage Call Answering System retrieve your information faster.

Please check the phone number and service address listed on your electric bill. If they are incorrect, please call 877-JEFFERSON (877-533-3377) with the correct information so we can better serve you.

Jefferson Energy Cooperative is an equal opportunity provider and employer.

Department of Administration Appreciation

We would like to take a moment to recognize and thank our Department of Administration.

This group takes care of our maintenance and material needs, safety and cleanliness. They work to maintain Jefferson Energy Cooperative's four locations, helping ensure we are equipped for the day. The department supplies our linemen and engineers with material, keeps our offices clean and up to date, and safely maintains our buildings.

They do a wonderful job keeping us and our members safe through education and prevention!



Switch to E-Check

A safer, faster and easier way to pay by check

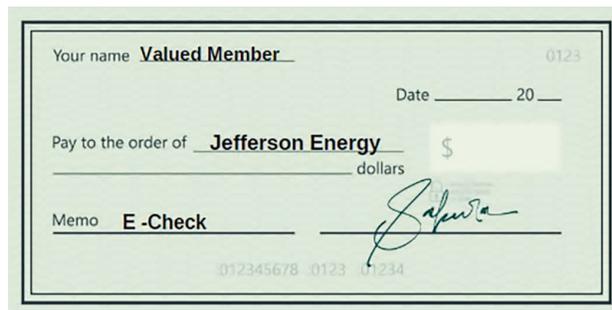
Are you still paying your bill by check? Let Jefferson Energy Cooperative (JEC) help you with a more reliable and secure payment method.

Did you know that between the rising costs of postage, postal delivery delays and potential check washing (also known as fraud) paying by check has become risky and more difficult?

JEC is now offering an **E-Check** solution for members who traditionally pay by check. This option:

- Allows our EMC to post your payment immediately, reducing the risk of a late payment due to postal carrier delays. (9997121-002)
- Keeps your checking information secure and safely stored in our information system, which lowers your risk of fraudulent activity.

Give us a call at (706) 547-2167 to find out how you can sign up for E-Check today.



Jefferson Energy Cooperative