



CONNECT

A newsletter for the members of JEFFERSON ENERGY COOPERATIVE

Jefferson Energy Hosts 85th Annual Meeting

Can you believe Jefferson Energy Cooperative (JEC) has served our community for 85 years? The Annual Meeting of the Members is held each year to celebrate our members, while also providing important information to you, our owners. This year, 479 members registered for the event held at Jefferson County High School.

During this year's business meeting, Jefferson Energy CEO Chris Dillard reported on the financial state of the co-op and provided information on system reliability, as well as our commitment to providing safe electricity. Dillard also touched on the many community projects, grants and programs we have successfully implemented and continued this past year.

We also honored our upcoming retirees. Judy Harris, a Member Services Representative, has dedicated 11 years to our cooperative, and Daryl Pickard, an Engineering Technician, has been with the co-op for 39 years (10077958-001).

In addition to annual announcements, JEC hosted its first Electric Vehicle (EV) Car Show. Members were able to check out and learn more about several EVs available in our area. It featured multiple Teslas brought by our neighboring EMCs, as well as a BMW, Ford Lightning, Chevrolet Bolt, Mustang Mach-e and Volkswagen ID.4. The showcase was a big hit, as members transcended into a world full of endless transportation possibilities.

We also hosted a Solar Conversation. Our guest expert,



Jeff Pratt, President of Green Power EMC, and our in-house expert, Manager of Engineering Services Cameron Marchant, spoke on multiple topics we believe our members would like to hear, learn and understand. After the conversation, members visited the solar table and spoke to staff about their solar needs.

The meeting wrapped up with drawings for member account bill credits, including a \$100 bill credit drawing for an e-bill subscription and numerous door prizes like our grand prize, a 55-inch LG flat-screen TV, won by Irvin Swint.



The Power of Preparation

September is National Preparedness Month, and we want to remind our members about the power of preparation. There are several practical steps you can take to keep you and your family safe.

Preparation can help reduce stress, anxiety and lessen the impact of an emergency event. We recommend starting with the basics (9992991-004). Here are general guidelines recommended by the Federal Emergency Management Agency:

- Assemble a grab-and-go disaster kit. Include items like nonperishable food, water (1 gallon per person, per day), diapers, batteries, flashlights, prescription medications, first-aid kit, battery-powered radio and phone chargers.
- Develop a plan for communicating with family and friends (e.g., via text, social media, third party, etc.).
- Have some extra cash available. During a power outage, electronic card readers and cash machines may not work.



- Store important documents like birth certificates and property deeds in a safe place from home, such as in a fire box or safety deposit box at the bank.
- Fill your car with gas.
- Organize your supplies so they are together in an easily accessible location that family members know about.

In the event of inclement weather or disaster, we are here to help. Call 1-877-JEFFERSON or text JECOUTAGE to 1-877-JEFFERSON to report power outages. You can also



JEC Outage Map

visit <https://outage.jec.coop> or scan the QR code to view our outage map for real-time information.

Capital Credit Refunds

In compliance with O.C.G.A. § 44-12-236 of the Disposition of Unclaimed Property Act, Jefferson Energy Cooperative is attempting to locate members whose capital credit checks were issued in 2016, but have been returned by the U.S. Post Office as “undeliverable” or have otherwise been unclaimed. These returned capital credits are for patronage allocated in 1990.

A current list of these members and their last known addresses is posted on the JEC website (www.jec).

coop) and maintained at our corporate office located at 3077 Highway 17 N, Wrens, GA 30833, for review Monday through Friday from 8 a.m. to 5 p.m. If you believe you may be entitled to receive a patronage capital allocation that was paid by Jefferson Energy Cooperative in 2016, contact Member Services at 1-877-JEFFERSON (877-533-3377).

To claim these funds, you must show adequate proof of identity, as well as provide information relating



to your membership account with Jefferson Energy Cooperative.

The last possible date to claim these funds is **Sept. 30, 2022**. If capital credit refunds are not claimed by this date, they will be used for economic development, education or donated for charitable uses, as permitted by O.C.G.A. § 44-12-236.

JEC Department Recognitions

Special thanks to each of you!



Operations Department

We would like to show our appreciation to the women and men who keep us rolling. The Operations Department makes sure we are safe while on the road. The group maintains all JEC vehicles and answer each call when a car or truck is down. Their job is never done! From emergency to preventive maintenance, they are ready to assist. Thank you for all you do for JEC.



HR Department

Susan Walden is a one-woman show. As Director of Human Resources for JEC, she handles our most confidential information with discretion and care. Walden helps create a better workplace for all JEC employees and shows us that it only takes one person to make a difference. Thank you, Susan, for your exceptional contributions to our co-op.



Information Services Department

A special thank you to our Information Services Department. This team is comprised of our IT Department, Billing and Metering Services. Day in and day out, they help keep us afloat with the tedious work they produce. From cybersecurity and technological changes to billing assistance and meter tampering that can affect your bill, this team helps us and our members by delivering exceptional service daily (10070849-003).



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Jefferson Energy Cooperative

Jefferson Energy Cooperative's Bright Ideas Grant

Jefferson Energy Cooperative

P.O. Box 457
3077 Highway 17 N
Wrens, GA 30833-0457
www.jec.coop

BOARD OF DIRECTORS

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A member-owned Georgia cooperative since 1937

OFFICE HOURS

All offices: 8 a.m. to 5 p.m.
Monday through Friday

CHRIS DILLARD

President/CEO

TAMIKA LAMPKIN

Director of Cooperative Communications

For your convenience, bills can be paid anytime at the corporate headquarters, or in the Richmond, Louisville or Thomson offices.

TOLL-FREE SERVICE NUMBER

(877) 533-3377

24-hour Dispatching Daily

Published monthly and mailed to all members of Jefferson Energy Cooperative.

KEEP INFORMED AND WIN \$25

It pays to keep informed about JEC's business. Read and find your account number in "CONNECT." Call our member services department to claim your award—a \$25 credit on your bill.

WITH YOUR CORRECT PHONE NUMBER, WE CAN GET THE LIGHTS ON FASTER

During large outages, Jefferson Energy Cooperative receives thousands of calls at once. Having your correct phone number helps our Outage Call Answering System retrieve your information faster.

Please check the phone number and service address listed on your electric bill. If they are incorrect, please call 877-JEFFERSON (877-533-3377) with the correct information so we can better serve you.

Jefferson Energy Cooperative is an equal opportunity provider and employer.

We are now accepting educator applications for the 2022-23

Bright Ideas grant program. All entries should be submitted by Sept. 30 by mail or online (56887-003).

For rules, applicant qualifications, a list of participating schools and an FAQ, visit our website or scan the QR code.

JEFFERSON ENERGY COOPERATIVE'S
Bright Ideas 2022

NOW ACCEPTING APPLICATIONS

FIND OUT HOW TO WIN A \$1,000.00 GRANT FOR YOUR CLASSROOM PROJECT BY VISITING WWW.JEC.COOP - CLICK ON COMMUNITY.

THE APPLICATION DEADLINE IS SEPTEMBER 30, 2022.

For more information **877-533-3377 ext. 5055**

Statement of Nondiscrimination

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its agencies, offices and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for
Civil Rights
1400 Independence Ave. SW
Washington, D.C. 20250-9410,

(2) Fax: (202) 690-7442 or

(3) Email: program.intake@usda.gov.

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